

Your Next Steps at Greenwich Webinar Frequently Asked Questions

Applications and Interviews

How do I check the status of my application?

Depending on how you applied, there are two ways to check the status of your application:

- If you applied via UCAS, you can view the status of your application using the [UCAS application tracker](#).
- If you applied directly to the University, you can view the status of their application using the [University of Greenwich's application tracker](#).

How can I prepare for my interview?

Our course leaders have selected a range of resources to help you prepare, [course specific interview advice can be found here](#). Interviews can take place online or in-person. If you require additional accessibility support, contact the admissions team for your course:

- Animation, Graphic and Digital Design, Architecture, Landscape Architecture, Urban Design | design_admissions@gre.ac.uk
- Drama / Film & TV Production | stageandscreen_admissions@gre.ac.uk
- Education / Teacher Training | EducAdmissions@gre.ac.uk
- Health | hsc-admissions@gre.ac.uk
- Pharmacy | espadmissions@gre.ac.uk

When will I be invited for interview?

We interview applicants for some of our courses, please check our course webpages to find out if you may need to attend an interview. We review the applications before we send interview invites, please bear with us whilst we process the applications, we will be in touch as soon as possible. If you don't hear from us within 10 working days from the date you submitted your application, please contact us by [telephone](#), [online enquiry form](#) or use our [LiveChat](#) (9am-5pm, Monday to Friday).

I have been invited to interview, but there are no interview slots available.

Please keep checking the system for new interview slots, we regularly update availability for all courses which require an interview.

I have an offer but it's conditional to grades I've already achieved; how do I inform the university that the grades have been met?

Please email aoc@gre.ac.uk with this information. The University will be automatically informed of your exam results if you are sitting exams in the UK this summer.

When will I receive a decision from the University?

Applications sent by 18:00 on 29 January 2025 will receive a decision by 14 May 2025.

Applications sent after 18:00 on 29 January and received by 18:00 on 30 June 2025 will receive a decision by 17 July 2025.

When do I need to accept my offer by?

If you receive your last decision on or before 14 May 2025, your reply date is 5 June 2025 (except if you're using Extra to find a place).

If you receive your last decision on or before 17 July 2025, your reply date is 23 July 2025 (including Extra choices).

Student Support

What support do you offer to students?

We offer a range of [support services](#) to help you make the most of your time with us. These include [health and medical services](#), [a chaplaincy](#), [disability and dyslexia support](#), and [mental health & wellbeing support](#). We also offer support with [academic and digital skills](#).

Will the university help me find a work placement?

Our [Employability Team](#) will help to connect you with employers and work placements.

When can I contact someone to speak about my disability?

We encourage you to contact the Student Wellbeing Service as early as possible, preferably at least 1 month before you start your course. This gives the team time to discuss your support needs and make sure that your support package is ready for the start of your course. For example, let us know if you need: extra time for your exams, support within your taught sessions, adapted accommodation or accessible timetabling. Please email wellbeing@gre.ac.uk to book an appointment.

Fees and Funding

How do I apply for Student Finance?

Applications for Student Finance for September 2025 will open in March. New students who are from or normally live in England should set up a [student finance online account](#). You will need to have ready your household income. If you are under 25 and live with a parent or parents, this includes their income. Or if you live with a partner, their income.

How often will I receive payments from Student Finance?

Your tuition fees are paid directly to the University by [Student Finance England](#) in three instalments. Maintenance loan payments are paid directly to you in three instalments. You need to have completed the university registration process to receive this funding.

Are there scholarship and bursaries that I can apply for?

The University offers several [scholarships and bursaries](#), including an [accommodation bursary](#), [care leaver bursary](#) and [commuter bursary](#). Health courses students can also apply for a bursary from the [NHS Learning Support Fund](#). When you complete your Student Finance application, we recommend ticking the consent box to say your application can be shared with the university, as this way we can automatically assess if you qualify for any additional bursaries.

Alternative Financial Services

For students who prefer to avoid interest-bearing loans, there are several Sharia-compliant financial services available in the UK that may be a suitable alternative. These institutions offer financial products that adhere to Islamic principles, ensuring that funds are not invested in activities such as gambling, alcohol, or weapons manufacturing.

I am an international student, who can I speak to if I want to check my fee status?

The [UKCISA website](#) has useful information and you can also email feestatus@gre.ac.uk for advice.

Accommodation

How do I apply for accommodation?

You need to select the university as your firm choice before applying for [accommodation](#). Then go to the [Application Status Tracker](#) and enter your details. Once you have confirmed your status and created a password you will be able to access the halls application pages. We will be accepting applications from 10 March 2025.

Do you guarantee an accommodation place for all first years?

We guarantee accommodation in halls to most new full-time students (and some returning students) who meet a few simple criteria. The application deadline is 30 June, see the [Accommodation Guarantee](#) for more information.

Can I stay in university accommodation during holidays?

The only time students need to move out is during the summer break, but you will be able to apply for summer housing.

Student Life

What sports and societies are available at the University?

We have student-led [societies](#), [sports clubs](#) and [academic communities](#) which you can join to meet like-minded students from all walks of life.

Can you tell me about the university Student Ambassador Scheme and JobShop?

We employ over 350 ambassadors to support our staff across the university. The paid opportunities involve working with a variety of age groups both on and off campus. These include: mentoring in schools, supporting student recruitment events such as open days, care leaver support, office-based administrative roles, supporting university marketing campaigns and STAART, supporting disabled students. You can find out more about the Student Ambassador Scheme and Jobshop opportunities [here](#).

If you have a question that hasn't been answered, please submit a question via our [Enquiry Form](#). You can also call us on [+442083319000](#)