

"I really enjoyed the mix of process and practical activities. It allowed me to stand back and reflect on my problem-solving approach".

**Sue Oliver, Insight2Impact.co.uk**

"Practical exercises which illustrate the learning opportunity excellently".

**Shade Olediti, C J Care**

"It was a brilliant day".

**Caryl Xavier, CJX Premier Consulting**

"As an architect, I never had any management education and find myself having to lead teams of people. This workshop has opened doors to a more developed way of managing teams or people. Thanks so much".

**Francois Lefranc, FJY Architect**

"Great, robust content. Practical session. Highly credible".

**Simon Lester, Academy for Chief Executives**

"Running the Predator process with a team planning the launch of a new pharmaceutical product revealed hidden issues which culminated in significant improvements in the launch plan and associated cost savings of \$20M".

**Keith Brockbank, Brockbank Plaut Consulting Ltd**

"Victor's Process Leadership Approach, and in particular his Problem Solving Process (PSP) wheel has helped me to implement change across more than twenty five countries and different industries, facilitating teams to suspend judgment, cope better with ambiguity and select a better improvement solutions rather than the first that came to mind! Victor is certainly a visionary with his methodology which now forms the kernel for many tools used in Lean thinking. Thanks for showing me the light and introducing a very enjoyable learning process".

**Robert Bloor, Program Management, Governance Consultancy at Nestle**